



PATIENT RIGHTS AND RESPONSIBILITIES

1. The patient will receive the care necessary to help regain or maintain his maximum state of health.
2. The patient will be treated with considerate care that protects their dignity and respects their physical, psychological, cultural, spiritual, and social health.
3. Patients are provided appropriate privacy in treatment and in care. Facility personnel will keep adequate records and treat all personal matters relating to the patient with confidence.
4. Reasonable attempts will be made for health care professionals and other staff to communicate in the language or manner primarily used by patients.
5. The patient is provided, to the extent known by the physician, complete information regarding diagnosis, evaluation, treatment, associated risks/side effects of treatment, prognosis and alternative treatments or procedures. If medically inadvisable to disclose such information to the patient, the information is given to a patient-designated individual, or to a legally authorized person.
6. The patient has opportunity to participate in decisions regarding his/her healthcare. If the patient is unable to participate, his/her designated representative or other legally designated person(s) shall exercise the patient's rights.
7. The patient, or party responsible for the patient, will be fully informed of the scope of: services available in the facility, provisions for after-hours and emergency care, fees for services rendered, and payment policies.
8. The patient has the right to be informed of any research activities affecting his/her care, and he/she has the right to refuse participation in such research without compromise to his/her usual care. The patient also has the right to review this decision periodically.
9. The patient has the right to have an Advanced Directive, such as a living will or healthcare proxy, as required by state or federal law and regulations. Patients are responsible for providing the AECCF and his/her physician a copy of any directive that could affect his/her care so that such directives may be known.
10. The facility personnel who care for the patient are qualified, through education and experience, to perform the services for which they are responsible. The patient has the right to identify the professional status or credentials of all individual health care professionals providing service to him/her.
11. The patient is informed of the methods he/she may utilize for providing feedback, including complaints and the voicing of grievances regarding treatment. Such patient expression may be made at any time. This feedback allows the AECCF to improve patient care and our environment.
12. The patient will have the right to refuse treatment to the extent permitted by law. The patient will be informed of the medical consequences of such refusal.
13. The patient has the right to change their primary provider if other qualified providers are available.
14. The patient has the right to be fully informed before any transfer to another facility or organization is made.
15. The patient has the right to approve or refuse the release of medical records to any individual outside the facility except in the case of patient transfer to another facility, as required by law, or as required by third party payment contracts.
16. The patient or the patient's designated representative have the right to participate in the consideration of ethical issues that arise in the care of the patient.
17. The patient is responsible for providing accurate and complete information, to the best of his/her ability, regarding present health condition(s), past illnesses and surgeries or hospitalizations, any allergies or sensitivities, any medications (including over the counter products and dietary supplements), and any other pertinent medical history.
18. The patient, prior to receiving care, is responsible for reporting whether he/she clearly understands the planned course of treatment, and the patient is responsible for following the treatment plan prescribed by his/her provider and participate in his/her care.
19. The patient is responsible for providing a responsible adult to transport him/her home from the facility and remain with him/her for 24 hours, if required by his/her provider.
20. The patient is responsible for accepting and promptly fulfilling his/her personal financial responsibility for any charges not covered by his/her insurance.
21. The patient is responsible for being considerate and respectful of all other patients and all personnel. The patient and his/her guest(s) are also responsible for observing the prescribed rules of the AECCF during their stay and treatment, such as respecting the property of others and the AECCF. By not following the rules, the patient forfeits his/her right to care and is responsible for the outcome.
22. The patient is responsible for keeping appointments and, when unable to do so for any reason, for notifying the AECCF and his/her physician. The patient is also responsible for any financial obligations arising from appointment cancellations.
23. Facility marketing and/or advertising regarding the competence and capabilities of the healthcare professionals at the AECCF is accurate, clear and not misleading to patients.

Notice of Acknowledgement

Patient Signature

Printed Name

Date

11/11/13 aec